



Reflection Entertain Event Guide

How does the event process work? Our host will come set up all equipment before the event, then will guide guests on how to play safely and enjoyably, and afterwards pack it all up. Since every event and space is different, we will discuss all the details specific to your booking to make sure we deliver the best experience, such as group sizes, setup location, and any other logistics to make your event run smoothly.

Who can participate? Our interactives are enjoyable for just about everyone! Babies, kids, parents, grandparents, anyone can get into this casual interactive play. We have a variety of experiences to entertain all ages and skill levels. Many special needs guests are able to join in on the fun as well.

How many entertainment systems do I need? It depends. Every event/venue is unique and will have different needs. The best and easiest way to know is to call, and we're happy to answer any questions, give you recommendations, and quotes over the phone! For larger events and festivals, many people come through to play. For smaller groups and parties, guests can keep going back to enjoy the games again and again. Each interaction lasts an average of 1 minutes, and some games are multi-player, so each system can handle an average of 100-200+ players/hour. We are able to adjust the settings to make the interactions longer or shorter, based on your needs. If you are unsure, feel free to call us and we will be happy to chat with you and give a recommendation for your event.

Can they be played outdoors? Yes! Our systems can absolutely be enjoyed outdoors provided an amply shaded area and weather permitting. Temperatures must be below 90°F and humidity below 85% for the system electronics to operate outdoors.

What about privacy and security concerns? We strive to protect your privacy and ensure that our systems are secure from potential risks. Our interactive systems are not equipped with Wi-Fi capabilities and do not require internet connection, so there is zero risk of online hacking or piracy. Our software does not record or save any data, video, audio, or images. You can rest assured knowing that the safety and privacy of your guests will be maintained to the highest standards.

What about safety concerns? Our setup is designed to give ample space for players in the play zone, and the host is there to ensure your guests can all play safely together. Our games do promote excited movement and physical activity, so there may be some occasional bumping into each other just like any physical sport, although we've had

thousands of players and zero injuries! We are also fully insured for all events, and will provide certificates listing the venue upon request.

Can I use my own TV screen? Upon request, our interactives can be played on many different TVs, projectors, monitors. Please give advanced notice to confirm compatibility.

How much power is needed? Up to four systems can be run on a single 10A circuit. Please ask about battery powered options for outdoor events and areas without power.

How much space do I need? The recommended size for open floor space is 12' x 15' for each system, but smaller spaces can be acceptable depending on layout. Also allow room for line queues and foot traffic behind the play area. Please contact us for more details on how it would work for your space. See image below:

